

“Smart” Tools for “Smart” Members

“Smart” seems to be a word attached to several things these days including phones, tablets, the electric grid, etc. Just what does “smart grid” mean? The “grid” is the network that carries electricity from the power plants (where it is generated) to the end consumers and includes wires, substations, transformers, switches and much more. Much in the way that a “smart” phone means a phone with a computer in it, smart grid means “computerizing” the electric utility grid, adding two-way digital communication technology to devices associated with the grid.

By implementing “smart grid” technology, electric utilities like Shelby Electric Cooperative have the ability to use this technology to help monitor the electric distribution system. This makes the cooperative more efficient in reading member’s meters and improves power outage management and restoration.

Not only does this technology help improve the cooperative’s efficiency, it enables the cooperative to provide the member with useful tools to help them take control of their electricity consumption and receive communication from the co-op. Two such tools are SmartHub and the real-time Cooperative Outage Map.

SmartHub is an app for your smart phone or tablet that allows you access to monitor your account, pay your bill, receive notices from the co-op, report an outage and communicate with your cooperative. Android users can access SmartHub in the Android Market and iOS users can access SmartHub in the Apple iTunes App Store. SmartHub can also be used online by going to the cooperative’s web-

site, www.shelbyelectric.coop, and clicking the online bill pay icon. Want to learn more about how to use the great features of Smart Hub? Find how-to-use SmartHub videos on the cooperative’s website and Facebook page.

The Cooperative Outage Map allows members to view outages by zip code, county or township. As outages occur and are restored, the map reflects real-time outage information. This information refreshes every five minutes. A link to this map is found on the cooperative’s website, just click on the “Cooperative Outage Map” icon and give it a test drive. You can also launch the Outage Map from the SmartHub app.

Who knows where all this “smart” technology will take us!



iOS Users

Scan this QR code to access SmartHub in the Apple iTunes App Store.



Android Users

Scan this QR code to access SmartHub in the Android Market.

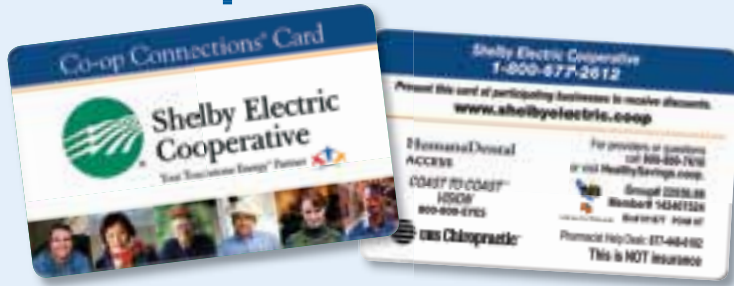


Editor's Note: Some older computers and Internet browsers are not compatible with the new map. We have provided a link, below the map icon on the website, to the older outage map.

—NEW FEATURE— SmartHub Web account required —

Notifications are now available to let members know when they are part of an outage and also when their power has been restored. They can also be notified if they are part of a planned outage. Just select how you want to be notified, either by text or by email. This opt-in feature can be found online only through SmartHub Web. Start your account today by clicking on the online bill pay icon at www.shelbyelectric.coop.

The benefits do add up using the Co-op Connections Card



As a member of Shelby Electric Cooperative (SEC) you should have a Co-op Connections Card and be enjoying the savings provided by the *pharmacy discounts* and *Healthy Savings Benefits*, which provide you savings on dental, vision, hearing, chiropractic care and much more (see the quick look guide on the next page).

As of September 2015, Shelby Electric Cooperative Members have saved approximately \$6,500 on their prescriptions for the year and over \$101,000 since the card's inception.

In addition to the health and prescription savings, your card can save you money at over 40,000 businesses nationally. Just visit connections.coop or use the link via the shelbyelectric.coop website to see all the businesses offering discounts locally and nationally. If you are traveling for work, visiting friends or on vacation, make sure you carry your co-op card and check the website for money saving discounts along the way.

Here is a list of businesses as of July 1, 2015

Bloomington

- **Glass Specialty Company, Inc.** 309-664-1087
\$20 Wal-Mart gift card with any auto glass replacement.



P.O. BOX 560
Shelbyville, IL 62565
Phone: 217-774-3986
or 1-800-677-2612
www.shelbyelectric.coop
twitter.com/YourCoop
facebook.com/YourCoop

Office Hours:
7:30 a.m. - 4:30 p.m.



Champaign

- **Glass Specialty Company, Inc.** 352-4258
\$20 Wal-Mart gift card with any auto glass replacement.
- **Wireless Mike's** 356-9300
50% off car cord or leather case when activating a new line or upgrading an existing plan.

Decatur

- **Glass Specialty Company, Inc.** 429-2371
\$20 Wal-Mart gift card with any auto glass replacement.
- **Scotty's Pest Control** 422-9372
10% discount on all jobs.

Findlay

- **Pad-N-Checker Gunstock Service**  738-2298
\$1.00 off per each \$20.00 spent above the first \$100.00. Card required for discount.

Forsyth

- **Herzog Quality Optical** 872-7710
20% off complete pair of prescription glasses, lenses only or Plano sunglasses. 10% off all other products for sale (purses).

Greenville

- **Enertech, Inc.** 618-664-9010
\$50 per ton equipment discount (max 5 ton) on GeoComfort or Paradise geothermal systems.

Mattoon

- **Seal & Save** 273-4638
\$49 Dryer-Vent Cleanings.
- **Wireless Mike's** 258-8771
50% off car cord or leather case when activating a new line or upgrading an existing plan.

Oconee

- **Hired Hands Services** 539-4218
5% off any carpet or resilient flooring.

Pana

- **Bland Heating & Air Conditioning** 562-4256
10% discount on service calls.
- **Merle Norman Cosmetic/Cut N Curl** 562-4722
10% off retail.

Peoria

- **Glass Specialty Company, Inc.** 309-676-6181
\$20 Wal-Mart gift card with any auto glass replacement.

Pleasant Plains

- **Paul Tree Farms, LLC.** 414-9556 971-7876
10% off pines, spruces, maples and oaks.

Shelbyville

- **Best Wedding Chapel** 774-7809
For any wedding, mention the Co-op Connections Card offer and receive a free 8x10 Mobile Wedding Chapel poster.
- **Beyers Chiropractic** 774-5313
10% off vitamins, braces and pillows.
- **Bogart Vision Care** 774-4422
20% off eyeglasses/sunglasses and 50% off second pair.
- **Canvas Art by U** 622-8766
\$5 off any regular scheduled painting class (excludes private parties and open studio times).
- **Carl Grabb Motors** 774-2165
5% off of labor on automotive repairs. Excludes oil changes.
- **Coon Creek Lodge** 756-3147
10% discount on kitchenettes.
- **Custom Care Cleaners** 774-3422
\$1 off every \$10, \$2 off every \$20, \$3 off every \$30.
- **Druby's** 774-5143
2 free medium drinks w/ purchase of any everyday Family Deal.
- **Grammy's West Side Floral** 774-4644
10% off, some restrictions apply.

- **Iced NEW** 774-2247
Free tea or soda with lunch purchase.
- **Just A Stitch** 774-2227
20% off regular priced merchandise.
- **Leach-Wilson Chevrolet Buick Co.** 774-3975
5% off parts and labor any day of the week.
- **Merle Norman Cosmetic's & Boutique** 774-4233
Save \$3 on a purchase of \$25 or more. (some restrictions may apply)
- **Simply Yours Unique Crafts and Jewelry** 622-8766
10% off \$10 or more purchase.
- **The Hair Shack** 620-9346
10% off any hair service.
- **Wireless Mikes's** 774-9559
50% off car cord or leather case when activating a new line or upgrading an existing plan.
- **Woodpile Primitives** 254-6955
10% off on any stock item.

Sullivan

- **Coyote Cabins** 728-7150
Regular price is \$125/night, discount price is \$99/night for weekend and \$89 Sunday – Thursday.
- **Wireless Mike's NEW** 728-2504
50% off card cord or leather case when

activating a new line or upgrading an existing plan.

Taylorville

- **A Classic Bouquet** 824-6556
10% off purchases – cash & carry.
- **Hear Well Hearing Care Centre** 824-5210
20% off all services.
- **Market Street Inn** 824-7220
10% off single night stay, 20% off two or more nights stay.
- **ProStitch Auto Interiors & Upholstery, Inc.** 824-3228
\$10 off any basic headliner replacement or free black vinyl for ag/commercial seat repairs.
- **Taylorville Community Credit Union** 824-9658
.25% off any new installment loan.
- **The Best 4 Less** 824-4003
10% off already discounted prices.
- **Yard Heating & Cooling** 824-4737
10% off on furnace and/or air conditioner checkup.

Urbana

- **Wireless Mike's** 365-9300
50% off car cord or leather case when activating a new line or upgrading an existing plan.

Also available on the connections.coop website, you can download the Connections mobile app for your Apple or Droid phones and tablets. There is also a link to money saving coupons for you to download before you go to the store. If you shop online, be sure to utilize **Cash Back Mall** and earn cash back while shopping online at over 5,000 businesses you are already shopping at. Just download and use the free shopping assistant. The Co-op Connections Card and connections.coop website are here to help you save money. This is just another way we are looking out for our members.

If you have any questions about the Co-op Connections Card and the many benefits associated with it, please contact the office at 1-800-677-2612 or visit www.connections.coop.



A quick look at the Healthy Savings discounts:

- 10 to 60 percent discounts on eyeglasses, contact lenses, eye exams and LASIK.
- 20 to 40 percent discounts on dental care such as cleanings, x-rays, root canals, crowns and orthodontics.
- 35 percent discount on hearing aid prices at 2,000+ locations and a complimentary hearing evaluation.
- 10 to 60 percent off usual charges for MRI and CT procedures plus savings on blood tests and other lab testing.
- 50 percent savings on chiropractic diagnostic services and 30 percent savings on chiropractic treatments and other services, along with a free initial consultation.

To locate providers of these discounts in your area, go to HealthySavings.coop and click on "Locate Provider."



Shelby Electric Cooperative
Your Touchstone Energy® Partner 

Cooperatives and Jobs...





Cooperative businesses are run by those who live and work in the community, keeping jobs at home.

In October, co-ops all across the United States are celebrating the benefits and values that cooperatives bring to their members and communities.

While co-ops operate in many industries and sectors of the economy, seven cooperative principles set us apart from other businesses: voluntary and open membership; democratic member control; member's economic participation; autonomy and independence; education, training and information; cooperation among cooperatives; and concern for community.

We are in for the long haul strengthening communities through jobs, service and community involvement.

Cooperatives

**Owned by Our Members,
Committed to Our Communities**



Are your member records up-to-date?

Do we have the most current information on file for your account? There are times when the cooperative needs to contact members about service problems, billing questions or safety issues and it is much easier when we have updated information on file.

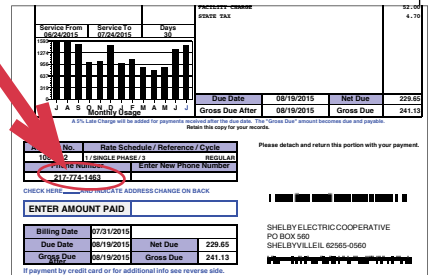
It is important for us to have multiple ways to contact you such as home, cell and/or work phone number. Let us know which you prefer us to use if we need to contact you. Normally we would be calling during regular business hours, except

in emergency conditions. Your main phone number is located on your bill. **Check the number** on your bill to make sure it is accurate.

Please fill out the form below with any updated contact information and note which way you would prefer to be contacted. We do NOT sell or share this information with other organizations.

As technologies improve, we are working on ways to let you know about planned outages, if you are part of an outage or other important information from your cooperative.

Through SmartHub Web these notifications can be sent by either text or email.



ENTER NEW PHONE NUMBER

Account No. _____ Rate Schedule / Reference / Cycle _____
 Mailing Address _____
 Enter New Phone Number: 217-776-1163

ENTER AMOUNT PAID

Billing Date	07/31/2015	Due Date	08/19/2015	Net Due	229.65
Gross Due	08/19/2015	Gross Due	241.13		

Thank you for your help. Don't forget to fill out the form below and return it to the office.

Please help us keep updated contact information for your account by filling out and returning this form!

Name (as it appears on your bill) _____ Primary account number _____

Mailing Address _____

Service Address (if different from mailing address) _____


Home Phone _____


Cell Phone _____ Is this your primary phone? Yes _____ No _____

Work Phone (daytime) _____

E-mail Address _____

You can mail this insert with your bill payment, drop it off at our office, or call in the information during regular business hours.



Shelby Electric Cooperative
Your Touchstone Energy® Partner 

P.O. Box 560, Shelbyville, Illinois 62565
(800) 677-2612